

# HOW TO ORDER

Online: [www.adventurecycling.org/store](http://www.adventurecycling.org/store)

**CALL TOLL-FREE:**

(800) 721-8719, 8am-5pm (MST)  
Monday – Friday

**FAX:** (406) 721-8754, 24 hours a day

**1 PAYMENT**

We accept checks, money orders, Visa, MasterCard, American Express, and Discover

- Make checks payable to Adventure Cycling Association.
- Credit Cards: List all digits, expiration date, and sign in the space provided.
- Foreign Orders: Visa, MasterCard, or American Express.

**2 DOMESTIC ORDERS/SHIPPING & HANDLING (S&H)**

- 1st class available for one map only, please phone in order for pricing
- For expedited shipping please specify desired delivery date in comments or phone in order
- Tracking numbers available for UPS Ground shipments only, please contact one business day after order is placed

USPS 1st Class = 3 – 14 business days  
USPS Priority = 3 – 6 business days  
UPS Ground = 3 – 12 business days  
USPS Global Priority = 1 – 4 weeks

**3 SHIPPING & HANDLING (S&H) FOREIGN ORDERS**

Payment must be made with Visa, MasterCard, or American Express.

- Customers must pay all duties, taxes or customs fees.
- From outside the U.S. call (406) 721-8719.
- International shipping rates are 2x (at a minimum) the normal shipping & handling fees (50% more for Canadian/Mexican customers) and subject to adjustment.

**4 CUSTOMER SERVICE & PRODUCT QUESTIONS**

If you have any questions about your order or any of our catalog items, call (800) 721-8719, 8am-5pm, MST, M-F, or write us including your name, membership number, address, daytime phone, and order number. You can also email: [cyclosource@adventurecycling.org](mailto:cyclosource@adventurecycling.org).

**5 RETURNS & EXCHANGES**

If you find it necessary to return an item, please package it carefully and ship it **Fully Insured** to:

**Adventure Cycling Returns**  
150 East Pine Street  
Missoula, MT 59802-4515

Use the back of your invoice to explain why you are returning your purchase and indicate if you would like a replacement, an exchange, or a refund.

**YOUR INFORMATION** *Please print clearly*

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Email Address \_\_\_\_\_

Phone \_\_\_\_\_

**ORDER FORM**

ITEM NUMBER	QTY	COLOR	TITLE OR DESCRIPTION	SIZE	TOTAL

<b>SUB-TOTAL</b>	\$
<b>SHIPPING &amp; HANDLING FEES</b>	\$
<b>MEMBERSHIP OPTIONAL</b>	\$
<b>TOTAL</b>	\$

**SHIPPING & HANDLING FEES**

ORDER AMOUNT	FEE
\$00.01 – \$31.50	\$6.75
\$31.51 – \$50.00	\$10.75
\$50.00 – \$100.00	\$14.75
\$100.00 – \$200.00	\$16.75
\$200.00 – \$300.00	\$20.75
\$300.00 – and above	\$24.75

**OUR GUARANTEE**

We guarantee everything we sell to give you complete satisfaction. If an item does not meet your expectations, you may return it within 30 days of receipt and we will replace it, refund your money, or credit your charge card.

**MEMBERSHIP**

Member # \_\_\_\_\_

Non-member

I want to join!

Add \$40 for U.S. Membership

Add \$50 for U.S. Family Membership

Add \$33 for Student/Senior (60+ yrs.)

Add \$50 for Canadian Membership

Add \$60 for Overseas Membership

**METHOD OF PAYMENT**  My payment of \$ \_\_\_\_\_ is enclosed.

Charge: \_\_\_\_\_ Daytime Phone: \_\_\_\_\_

Visa  MasterCard  Amex  Discover

Account Number: (all digits please) \_\_\_\_\_

Signature \_\_\_\_\_ Exp. Date: \_\_\_\_\_

(required for credit card orders only)

*All products are available at the time the catalog prints. Due to manufacturing changes some products, over time may become unavailable or be on backorder. Prices are subject to manufacturer's changes.*